# TechPoint Quality Policy

TechPoint is committed to being a global leader in supply chain transformation by delivering exceptional quality in electronics manufacturing and supply chain services. We operate as a network of specialist "Centers of Excellence" providing innovative, sustainable and connected solutions for a diverse range of industries.

Our goal is to ensure that all products and services consistently meet or exceed customer and regulatory requirements, aligning with the principles of our globally recognised certifications: AS9100, AS9120, ISO9001, ISO14001, JOSCAR, and Cyber Essentials.

TechPoint's Directors, Management and Staff take collective responsibility for ensuring our objectives are achieved and maintained. By adhering to this policy, we aim to solidify our position as a trusted partner in the global supply chain and manufacturing sectors. This Quality Policy is reviewed periodically to ensure its ongoing relevance to our business objectives and the needs of our customers.

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# Quality Strategy

We achieve and uphold our Quality Policy by focusing on the following principles:

- **Customer Focus:** Ensuring customer satisfaction is our priority by consistently delivering reliable, high-quality solutions tailored to their unique needs.

- **Continuous Improvement:** Regularly reviewing and refining our Quality Management System to drive innovation and enhance operational effectiveness.

- **Employee Engagement:** Empowering our team with the training, tools, and support needed to excel in their roles and contribute to organisational success.

- **Sustainability:** Adopting environmentally responsible practices that align with global certifications and regulations while investing in future-ready technologies.

- **Collaboration:** Building and maintaining strong partnerships with suppliers and stakeholders to uphold shared standards of quality, integrity, and excellence.

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# Certifications Held

TechPoint businesses hold an extensive range of quality certifications.



AS9100



AS9120



ISO9001



ISO14001



Cyber Essentials



JOSCAR



Certified External Lead
Auditors

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# CEO Statement

" *"Quality is at the heart of everything we do at TechPoint. I pledge our ongoing commitment to innovation, rigorous quality standards and empowering our teams to deliver solutions that exceed expectations while adapting to the evolving needs of our customers."*

- Perry Duffill, Group Chief Executive Officer

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